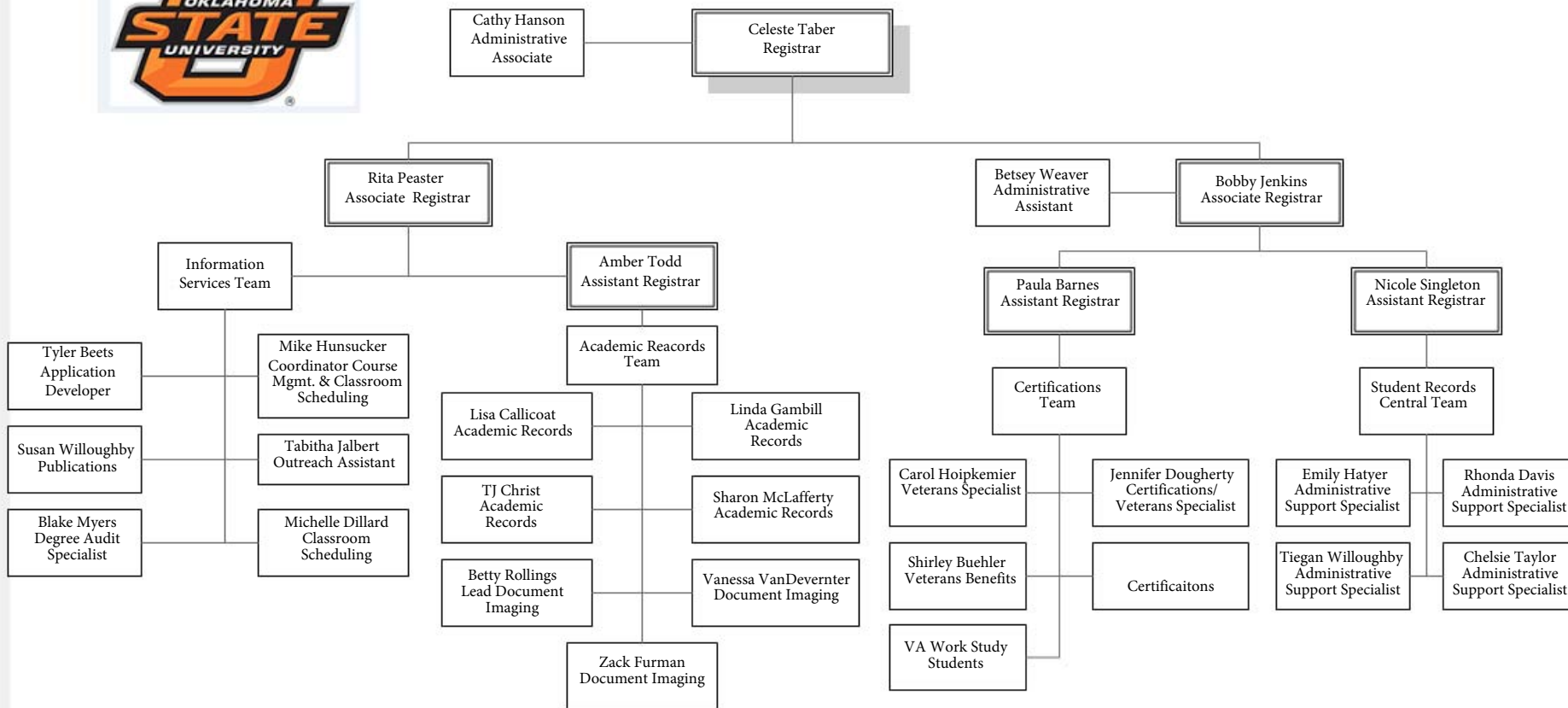




# Office of the Registrar

June 14, 2017



## **Administrative**

Enrollment Appeals  
Residency Classification Appeals  
Commencement  
Process Improvement  
Policies  
Training  
Budget  
Maintenance Contracts  
Human Resources  
Banner and Degree Works

## **Information Services**

Software Development  
Website Maintenance  
Academic Calendar  
Degree Audit System  
Program/Major Maintenance  
Course/Section Maintenance  
Classroom Scheduling  
Final Exam Scheduling  
Common Exam Scheduling  
Degree Requirement Sheets  
Other Publications

## **Academic Records**

Academic Record Integrity  
Transcript Request  
Tuition and Fee Adjustments  
Student Identity Management  
Buckley Flag Maintenance  
Major Changes  
Grade Processing  
Academic Standing  
Withdrawals Processing  
NOC Consortium Maintenance  
Imaging

## **Certifications**

Graduation Applications  
Diploma Request  
Degree Certification  
Athletic Eligibility Certification  
VA Benefits Certification  
NSC Data Request  
VA Liaison  
NSC Liaison

## **Student Records Central**

Front Desk & Phone Inquiries  
Registrar E-mail Inquires  
Walk-in Transcript Request  
Walk-in Certification Request  
Enrollment Exceptions  
Educational Record Inquiries  
Issues/Complaints  
Withdrawals  
SIS/O-Key Account Assistance  
Misc. Form Assistance